Role: INFORMATION TECHNOLOGY (IT)

Details:

The **Information Technology** team is made up of four employees including three employees who manage the network, email and computer provisioning.

There is a Managed Security Service Provider (MSSP) who assists the team with computer and network security.

The email is cloud-based.

Laptops have a standard configuration, and organizational employees all have administrative access to their computers -- allowing them to make changes.

(The head of IT previously advised against employees having administrative access but was overruled by Operations and the Leader.)

Things to consider in the IT Role:

- Do employees know how to report suspicious computer behavior?
- Does the IT team have input to the incident response plan?

Also Known As: CHIEF INFORMATION OFFICER – CHIEF INFORMATION SECURITY OFFICER – APPLICATIONS – DIGITAL TECHNOLOGY