

Scenario: PHISHING

Inject 9

Role: **COMMUNICATIONS/MEDIA**

Detail:

- Multiple customers are posting on social media that they received an email from hackers stating that their data has been stolen due to the Organization's lax security practices and that they should sue the Organization.
- In an escalated demand, the attackers had said that they would consider not making the customer data public if the customer pays \$5 million in Bitcoin.

***What do you do with
this information?***

CISA Cybersecurity Performance Goal:
Incident Reporting (4.A)

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