Scenario: SOCIAL ENGINEERING

Details:

A member of the Operations team goes on vacation to the Caribbean for a well-deserved two-week vacation.

When the employee returns, she discovers that while she was out, someone contacted HR via her work email to change her banking information.

HR changed the banking information, and the employee's last paycheck was not deposited into her account.

Notes:

- What can the organization do to report this and try to recover the funds?
- Which Roles would be involved in identifying, responding, and recovering from this incident?
- What are some precautions the organization can take to guard against this -- both technical and non-technical?
- Do you have a cyber incident response plan that identifies this type of threat and how to respond to it?