Scenario: UNAUTHORIZED DOWNLOADS

Details:

An employee from the Communications department reported that their computer was not opening files and "strange things" were happening. When the IT Department did some troubleshooting, they discovered malware on the employee's computer. The employee was unsure how the malware got on the computer, but mentioned that they had installed a new video game app. IT concluded that the malware was introduced onto the computer when the app was downloaded.

Notes:

- What are some precautions your organization can take to safeguard company devices and networks?
- Which policies should include guidance on employee use of unauthorized software and applications?
- Does the organization have an approved hardware and software list?
- Does your organization send reminders to all employees about acceptable use of hardware and software?
- Which roles should be involved in discussing this issue?